

KOENIG & BAUER

Koenig & Bauer MetalPrint

Upgrade 11.1

Internet-based remote service upgrade

Fast and secure
problem resolution



we're on it.

Upgrade 11.1

Internet-based remote service upgrade – Fast and secure problem resolution

At Koenig & Bauer, we are working continuously on innovations to further improve your printing and coating lines. With our hardware upgrades you stay up-to-date with the latest technological developments. In that way you continue to decorate metal sheets to the highest standards.

You can contact our hotline at any time of the day or night, either by phone or e-mail. Our remote maintenance experts call up diagnostic, software and control data via a direct online link. Almost 80 % of all cases can be solved successfully via remote maintenance. This means that your printing or coating line is up and running again as quickly as possible – without waiting for a service technician to attend.

The upgrade for Internet-based remote maintenance replaces the conventional analog modem with a modern broadband solution. It goes without saying that this online link via VPN offers ultimate data security through special hardware encryption. This ensures fast, inexpensive and secure access to your production equipment by our remote maintenance experts.



Our recommendation: Complete your internet-based remote maintenance with the Select Remote service package

- 24/7 remote service availability
+49 711 699 71-699
- Direct communication with an expert from Koenig & Bauer
- Interactive live-video support directly on your mobile device with Visual Customer Support
- Fast and uncomplicated problem solution via remote maintenance
- No unplanned costs thanks to an attractive flat-rate
- Significant time and productivity gains

Item No.	Description	Suitable equipment	Price in €
A78355	Upgrade 11.1	MetalStar 2	€ 6,500
A83751	Internet-based remote service comprising the router and necessary cables; includes installation materials and parameterisation	Mailänder presses and MetalCoat coating machines which already contain an analog modem	€ 6,500
A90332	Additional installation of a CAN bus as supplement to Upgrade 11.1. (where necessary)		€ 1,450

We would be pleased to send you an individual offer quoting an attractive price.

Simply contact the customer service office at Koenig & Bauer MetalPrint by mail to: service-metalprint@koenig-bauer.com or by phone on: +49 711 699 71-300.

Koenig & Bauer MetalPrint GmbH

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Installation and adjustment of the internet-based remote service upgrade are performed by a qualified service technician from Koenig & Bauer. The labour, travel and accommodation costs, as well as daily travel allowances for the technician, are not included in the above price and will be charged separately as incurred. All prices are subject to the addition of value-added tax at the legally stipulated rate. This special offer cannot be combined with other promotions, discounts or rebates and is subject to change without further notice. Errors and omissions excepted.

Valid until April 30, 2020

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